



Elizabeth Smith  
1234 N. Main St.  
Melrose Park, IL 60160

July 1, 2013

Dear Elizabeth Smith:

**Choose your health plan and PCP now!**

You have not sent us your choice of a health plan and primary care provider (PCP). To enroll (become a member), you must choose a health plan and PCP. Your PCP is the doctor or clinic you go to when you are sick or need a checkup. Your health plan is the group of doctors, hospitals, and other providers who work together to give you the healthcare you need.

If we don't hear from you by July 31, 2013, we will choose this plan and a PCP for each person listed here:

Member name	Health plan	PCP	PCP location
<b>Elizabeth Smith</b> ID # 123123123	Illinois Health Connect 1-877-912-1999	Robert Castillo 708-555-5555	987 Village Dr. Melrose Park IL 60160
<b>Thomas Smith</b> ID # 456456456	Illinois Health Connect 1-877-912-1999	Robert Castillo 708-555-5555	987 Village Dr. Melrose Park IL 60160

**You must choose by July 31, 2013.**

It is better if you choose because you know your healthcare needs best. The health plans you can choose from are:

- Family Health Network
- Harmony Health Plan
- Illinois Health Connect
- Meridian Health Plan

**Enroll now in one of these ways:**

- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). The call is free.
- Go to **www.EnrollHFS.Illinois.gov** and click "Enroll."
- Fill out the form that came with this letter. Then mail it back to us in the envelope we gave you.

After you enroll, the health plan will send you a Welcome Packet in the mail.

Thank you,  
Illinois Client Enrollment Services